

2011 Schlage Lockout & Service Policy

The Schlage Lock Company has introduced some knobs and deadbolts with a cylinder that can be changed by the homeowner. They have a “blue colored” key with them to reset the combination. They are sold through retail stores such as Mid Cape Home Centers, Home Depot and Lowe’s. They can be distinguished by a small “Plus Sign” (+) immediately above the keyway. These are virtually impossible to pick and in an attempt to pick you probably will erase the effective combination, which is not recoverable. Furthermore, there are hardened plates placed in front of the locking side-bars that make drilling very difficult.

It is the policy of Jon R. Fuller, Locksmith NOT to attempt to open these by picking or drilling.

Call receivers should ask customers if they have this type of lock. They probably won’t know. They should be told that if we respond and find this type of lock, we will not attempt to open that lock and that the appropriate service charge will be charged even though we can’t open those locks. We will look for an alternate way to get in, but no guarantees.

Jon R. Fuller locksmith will change the combination on these lock for customers at the same rate as regular locks, including providing a new “blue key,” provided that a working key or existing “blue key” is available.